



Voluntary organisations and parent support groups play a vital role in providing services for families. We work closely with local and national groups to develop support networks for parents.



Parents and representatives of voluntary organisations are involved in managing and overseeing our work.

You can get copies of this leaflet in large print, in Braille, and on audio tape in Urdu, Punjabi, Hindi and English.

We have also produced a range of free information leaflets for parents. If you would like details of these please contact us.



**The Parent Partnership Service is hosted in the Voluntary Sector, with support from Family Action and funded by Nottinghamshire County Council and Nottingham City Council.**



## What the Parent Partnership Service offers

### We can offer you:

- information
- a telephone helpline
- confidential advice and support
- regular newsletters
- contact with voluntary organisations
- trained independent volunteers to support you
- parent focused conferences and training events

parent  
partnership  
service



**Nottinghamshire County Council's  
and Nottingham City Council's  
Parent Partnership Service**

**Information for parents and carers of all  
children with special educational needs**



We aim to do the following:

- Provide you with information about the education system and how it meets special educational needs.
- Help you to get your views heard and valued by professionals.
- Put you in touch with volunteers who can help by talking things through, helping with paperwork or accompanying you to meetings.
- Make sure you are actively involved in all aspects of your child's education.
- Help your child to put forward their own views and be involved in decisions which affect them.
- Enable disputes to be settled quickly and informally when you are not satisfied.
- Work with schools and local authorities (LAs) to promote effective partnerships between all those involved with children who have special educational needs.

*‘Parents hold key information and have a critical role to play in their children’s education.’*

Code of Practice 2001

Who the Parent Partnership Service works with

We work with the following people:

- Parents and carers of pre-school and school-age children with special educational needs
- Nottingham City and Nottinghamshire County Local Authorities
- Schools and pre-school services
- Children and young people of school age
- Voluntary organisations and parents' groups
- Integrated Children’s Services
- Early years and childcare services



*We believe that all the people and groups we work with are partners - people with shared responsibilities, each bringing their own views and skills to the task ahead - making sure children with special educational needs receive a high quality education.*

How to contact us

in writing:

Parent Partnership Service

Suite 5, Clarendon Chambers

32 Clarendon Street

Nottingham

NG1 5LN

By phone: 0115 948 2888

By e-mail: [enquiries@ppsnotts.org.uk](mailto:enquiries@ppsnotts.org.uk)

Website: [www.ppsnotts.org.uk](http://www.ppsnotts.org.uk)

If you want to go on our mailing list, or you need information and advice, please fill in and return the slip below.

Your name, address and phone number.

Your relationship to a child with special educational needs.

Your question, the information you want or your reason for contacting us.

The information you provide will be kept on our mailing list.